

## BUCS STUDENT SURVEY 2024-25 – FREQUENTLY ASKED QUESTIONS

### 1. Why are BUCS carrying out this survey?

As part of the BUCS strategy, our ambition is to deliver exceptional student sporting experiences that inspire, develop and unite. In line with this ambition, we launched the first annual BUCS Student Survey in spring 2024 to understand more about the experience students are having. We are now following up with a second annual survey to track our progress in making sure we're providing an exceptional student experience. The information provided will be crucial to understand the areas where we, as a sector (BUCS and your institution as one of our members), are doing well and areas where we can improve.

The more feedback that we are able to collect, the more informed we can be in making decisions going forward, ensuring that we are meeting the needs of our student audience.

### 2. How do I access the survey?

You can access the survey by clicking this [link](#).

### 3. Do I have to complete the survey in one go?

If you leave the survey before finishing fully, please re-click on the link and this will take you back to where you left, if you are using the same IP address.

For example, if your device runs out of battery or crashes, your responses will automatically be saved and you will be able to continue from where you left off.

### 4. How long will the survey be open?

The survey opens on Tuesday 15<sup>th</sup> April 2025 and will close on Monday 26<sup>th</sup> May 2025.

Please note, if you are still due to compete for your institution in BUCS after this date, you will still have an opportunity to provide your feedback. We will notify you directly upon completion of your league/event.

### 5. Has the survey been designed to accommodate any neurodiversity needs that I may have?

We have tried to make our survey as accessible as possible. We appreciate that our responders may have a range of neurodiverse conditions, therefore if you require any additional support to complete this survey, please get in touch with [researchandinsight@bucs.org.uk](mailto:researchandinsight@bucs.org.uk).

### 6. How long will the survey take to complete?

The time it will take to complete the survey will depend on a number of factors. We appreciate at this time of the academic year you may have limited time to complete the survey. Therefore, we have constructed an exit point after Section 2. This part of the survey will take up to 5 minutes to complete.

If you choose to continue to complete the full survey, the time taken will depend on how you have engaged in BUCS sport and whether you have been a club committee member this year. If you have not been part of a club committee the survey will take up to 9 minutes in total to complete. If you have been part of a club committee, the survey will take up to 11 minutes in total to complete.

### **7. How will my feedback be used?**

Your feedback will be used by BUCS to understand the overall experience of students engaging with BUCS across the higher education sector. We will also look at the data provided in various intersections such as gender, ethnicity, disability, sport and institution, to identify trends amongst different groups of participants. This will allow BUCS to identify areas where the student experience might differ.

BUCS will be the controller of your data, in full compliance with the Data Protection Act 2018. For further details please see our privacy policy [here](#).

We may use an AI platform such as ChatGPT to analyse the data. If we do so, any personal data that could be used to identify you will be deleted before the data is put into the AI platform.

### **8. Should I complete the survey if I haven't finished competing in BUCS this academic year?**

If you are still due to compete in an upcoming BUCS event(s), a link to the survey will be distributed to you as part of the event feedback email communication. We would love to hear from you once you have completed your final BUCS event for this academic year.

### **9. I've competed in multiple BUCS sports this academic year; how should I classify my main sport?**

We are aware a number of our BUCS competitors compete in multiple sports through the academic year. There are elements of this survey where we ask you to respond specifically about your main sport. When classifying your main sport, we recommend you base this on the sport in which you invest the most time.

### **10. What prizes could I win?**

By completing the survey, you will have the opportunity to win a One4All voucher (good at a number of online retailers).

An exit point to the survey is available after Section 2. Anyone who completes and exits at this point will be entered into a prize draw to win a £50 voucher. There are a total of 3 vouchers available to be won.

For anyone completing the whole survey, they will be entered into the above prize draw as well as a further prize draw to win:

- A £200 voucher. There is one voucher of this amount.
- A £125 voucher. There are 5 vouchers of this amount.

You will be contacted directly by email at the start of June if you have won a prize.

### **11. Can I change my answers once I have submitted the survey?**

Unfortunately, once your responses to the survey have been submitted, there will not be an opportunity to change your answers. Please complete the questions carefully before submitting.

### **12. Who do I contact if I have any further questions or concerns about the survey?**

If you have any further questions about the survey, please email [researchandinsight@bucs.org.uk](mailto:researchandinsight@bucs.org.uk).